

Holistic Physiocare-FAQ

1. Who qualifies to use the service? All UCT students currently registered who are injured on UCT campus or UCT related activities.
2. Is the service only for sports? It is not limited to Sports.
3. Is the service free for UCT students? Yes, the payments are through UCT processed through SWS and no payment from students will be requested.
4. Can you use the service if you were not injured on campus of a non-UCT business? Yes, however, the physiotherapists will bill the student directly.
5. Do students have to only use the physiotherapists in Rondebosch Clinic? No, however other practitioners will require students to make payment upfront and in this instance, the student can still send the invoices and their claims will be processed at SWS. The invoices can be sent to Ms. Faranaz Murat on Faranaz.murat@uct.ac.za.
6. How do I have further questions? If you have any other queries email: Mr. Alan Florence sws.practicemanager@uct.ac.za or call SWS on 021 650 1020.